

INQUIRY #5

Daryl Williams
President and CEO
Wonderfully Wheat Bread Company
Somewhere, TX 55555

Dear Mr. Williams,

I am writing because I purchased a loaf of your "Wonderfully Wheat" bread at a grocery store in Somewhere, TX on March 30, 2014. The expiration of the bag was printed: Best by April 11, 2014. I opened the package the day of purchase. I was disgusted to find significant mold growth on several slices of bread. I was so disappointed to find the mold and expected much more from your company. I have saved the loaf of bread in case your company needs it.

Your company guarantees the utmost freshness, and claims that your product is the best of the best. I definitely did not get that impression after opening the mold infested bread. While my incident did not result in illness, I have no doubt that the potential was there. I was really looking forward to your product, but there was no way I could eat that bread in the condition it was in. I trust that you will appropriately compensate me for this matter.

Thank you for your attention to this very serious concern.

Sincerely,
Kelly Capore